

BBB Integrity Award Committee
220 S. River Ridge Circle
Burnsville, MN 55337

Dear Integrity Award Committee:

I was pleased to hear that J. Robert Roofing has been nominated for the BBB Integrity Award and would like to share my experience with J. Robert Roofing and Bob Seemann the owner.

In 2008 our roof required replacement, as did most in our neighborhood due to defective shingles originally installed when the homes were built. We had numerous roofing companies to choose from with some going door to door soliciting their services and having people sign dubious contracts at best.

I contacted J. Robert Roofing after seeing their advertisement and met with owner Bob Seemann. Immediately I was impressed because Bob took the time to answer my questions and from speaking with Bob it was clear that he was genuinely interested in me the customer and addressing my concerns. I was also impressed that Bob stated he was a hands on owner who supervised the work personally and yes, even did roofing himself.

True to his word, Bob and the J. Robert Roofing crew did exactly what he stated they would do when J. Robert Roofing replaced our roof. Every aspect of the job was completed as promised and the roof replacement turned out great.

My neighbors knowing how particular I am about my home, asked me about my experience with J. Robert Roofing and needless to say, all of my immediate neighbors met with Bob Seemann and J. Robert Roofing also replaced their roofs.

Each neighbor received the same attention to detail as I did and everyone commented what a pleasure it was to work with a contractor who showed the level of integrity Bob and J. Robert Roofing showed being honest and truthful about the entire roofing project. Unanimously we all agreed it was great to work with a contractor who was refreshingly honest and did exactly what was agreed to with no unpleasant surprises or problems.

It speaks volumes for a company to be nominated for the BBB Integrity Award and it is not surprising to me that J. Robert Roofing is one of the companies you are considering for this award.

As the owner of a small manufacturing business since 1989 I understand the importance of ethical business dealings and if a company plans to stay in business for any length of time, honesty and integrity are keys to not only keep existing customers but also to growing your business by adding new customers through word of mouth.

I hope that J. Robert Roofing becomes your choice for this award based on what others and I have written about Bob Seemann and J. Robert Roofing but if you're still not convinced, have Bob and his crew at J. Robert Roofing replace your roofs...your decision will be easy to give the award to Bob Seemann and J. Robert Roofing.

Sincerely,

Jeff

Lakeville, MN