

Better Business Bureau
Integrity Award Committee

Subject: Bob Seemann – J Robert Roofing

To Whom It May Concern:

I am writing to share my unequivocal support of J. Robert Roofing for the BBB Integrity Award. I met Bob Seemann in 2008 after a storm raged through our neighborhood in New Hope, Minnesota, destroying several roofs in the surrounding area. Because my roof was so badly damaged, I was forced to replace it.

The structure of my roof is a bit unique in that one section of the roof over a three-season porch is completely flat, rather than sloped. With the heavy snow we often receive throughout our Minnesota winters, a flat roof can have difficulty withstanding the weight. I met with four or five roofing contractors who refused to take my business due to this section of flat roof.

Then, I met Bob. He said, “No problem.” And, he said it with confidence. He took on the challenge with a certainty that made me comfortable and put my mind at ease. Bob was knowledgeable, easy to work with, informative, and I felt he took my best interests to heart. He took the time to build a relationship with me and ensured I was comfortable with the decisions made at every step of the process.

Bob managed his crew with expertise and their workmanship was top-notch. We did encounter a problem with leaking skylights – due to a product failure, not a roofing installation issue – in the flat section of our roof about a year after the job was completed; however, Bob took ownership and promptly replaced the skylights.

J. Robert Roofing does the kind of work you want to pass along to your friends. Any time I hear someone mention an issue with their roof, I bring up J. Robert Roofing. In fact, several of my neighbors whose roofs were damaged as a result of the same 2008 storm hired J. Robert Roofing after they saw the excellent work the team did on my house.

As a company, J. Robert Roofing’s work ethic matches my own personal values – focus on trust, do the right thing, and strive to be the best. I cannot think of another company more deserving of this honor. I hope you will agree by selecting J. Robert Roofing as a 2012 Better Business Bureau Integrity Award winner.

Sincerely,

Keith
New Hope, MN