

Better Business Bureau
Integrity Award Committee

Subject: Bob Seemann – J Robert Roofing

To Whom It May Concern:

Thank you for the opportunity to provide my support for J. Robert Roofing. The words that come to mind when I think of my experience with Bob Seemann at J. Robert Roofing are “unbelievable, diligent, hard-working, and proactive.” I can’t say enough good things about working with Bob and I would highly recommend J. Robert Roofing for the 2012 Better Business Bureau award.

A few years ago, an ice dam caused some damage to our house and we were required to hire a roofing company to complete the repairs and replace the entire roof. I asked Bob to review the project and provide an estimate. Due to the industrial/commercial quality of the materials, a flat pitch, and 17 skylights on the roof, Bob felt the work was beyond the scope of his expertise.

Despite the fact that he did not take on the project, Bob remained actively involved as a consultant ensuring that I made informed, well-thought out decisions. Throughout the entire project – which took several months to complete – Bob reviewed all the contractor estimates, met with the contractor I selected, and performed a final inspection to ensure the roof was installed perfectly. While providing his professional guidance and advice, Bob received nothing in return other than the satisfaction of knowing he was helping someone out. I tried to pay Bob a consulting fee, but he simply refused to accept payment.

Bob always placed my interests first. He exceeded all of my expectations and put my mind at ease throughout the entire process. As someone who is “honest as the day is long,” Bob would go to extraordinary lengths to ensure he is living his life with integrity, kindness and honor.

Sincerely,
Ken
St. Louis Park, MN