



June 15, 2012

BBB of MN  
Attn: Integrity Award Committee  
220 S River Ridge Cr  
Burnsville, MN 55337

Re: J Robert Roofing  
Bob Seemann

To whom it may concern,

I am writing to you on behalf of a wonderful roofer that our insurance agency has worked with over the past 6 years – Bob Seemann of J Robert Roofing. We are an independent car & home insurance agency in Chaska, and we write the insurance for several local homeowners. It is important that when their homes received damage from hail or wind, that we know a good, honest and reliable roofer to refer them to. For many years, we struggled with finding an honest one – until we met Bob.

Bob is an outstanding business owner. Every time that we refer a client to Bob for roof damage, he returns their calls promptly, makes an appointment with them quickly, and takes care of their roofing needs efficiently and with exceptional quality. We trust Bob's experience and expertise so much, that he is often called in by some of our insurance carriers to give a "third opinion" on a roof, if there is a dispute. He routinely examines roofs for our clients – without any charge to them – as a service to our agency and the community.

Over the past 6 years, Bob has replaced the roofs of approximately 50 homeowners that we insure. Every single one of them has been satisfied with his service, quality of work, and professionalism. In fact, we have never heard a complaint about him from anyone – rather, we have heard nothing but glowing reviews from our clients.

In the roofing business, there are several unreliable or dishonest people that unfortunately end up costing our industry millions of dollars – which, in turn, gets passed onto the consumer in higher rates. If all the roofers were as honest, ethical and qualified as Bob Seemann, homeowner's insurance would be a lot more stable!

Thank you,

A handwritten signature in blue ink that reads "Laura O'Neill". The signature is fluid and cursive.

Laura O'Neill  
Agency Manager